



HALOW

(Birmingham)



Welcome to HMP Birmingham Visitors' Centre

- **IDENTIFICATION FOR ADULT VISITORS (OVER 18)** HMP Birmingham operates a biometric system

ONE from this list PLUS an official letter dated within the last 6 months that shows your name and address	Or TWO from this list PLUS an official letter dated within the last 6 months that shows your name and address
Passport /no more than 12 months out of date (likeness must match)	Birth /Marriage certificate showing current name
Photo bearing disability parking permit(blue badge)	Medical card
Photo driving license /in date	Bank card with matching bank statement dated within the last 3 months
Annual public transport season ticket with photo card	Annual Rail or bus pass with photograph
Senior citizen public transport photo pass issued by local authority	Young persons' Proof of age' card
Employers ID or Student ID card with photograph if it clearly shows the name of the visitor and the employer or educational establishment and has a photograph or signature which can be compared with the visitors appearance or signature and is in date	Trade union or National Student union membership card
Foreign Nationals identity card which has a photograph and date of birth and is in date	Tenancy agreement /rent card or book showing name and address

**During the pandemic proof of address dated within the last 6 months is needed on every visit.
Entry will be denied without it.**

- **IDENTIFICATION FOR MINORS (UNDER 18)**

Children are not allowed on visits at the current time

- **PURPLE VISITS /VIDEO CALL VISITS**

Please visit www.gov.uk/guidance/visit-a-prisoner-using-a-video-call

- **CONTACT TELEPHONE NUMBERS**

Visitors' centre 0121 598 8178

Family support 0121 598 8050

Main prison 0121 598 8000

If you have concerns regarding a prisoners safety/welfare within the prison contact Safer Custody 0121 598 8235 or Email SC.Birmingham@justice.gov.uk

If it is of an urgent nature 0121 598 8130 and request to speak to the duty governor

- **KEY INFORMATION**

The first visit most prisoners will be entitled to is a 'reception visit '.The prisoner needs to complete an application form with prospective visitor's full address including postcode, phone number, date of birth and relationship to the

prisoner. We will then contact the visitor to check details and book the first visit directly with them. (Prison transfer /revoke on license are not entitled to a reception visit.

Prisoners book their own visits and contact the visitors to inform them of date, time and proof needed given them the reference number .Information regarding a visit will not be given without the reference number.

The Visitor's Centre is open 7 day a week and staff are available to give advice and guidance for prisoner's families and friends, apart from Christmas Day, Boxing Day and Good Friday

- **DRESS CODE**

Coats	Cannot be worn in the visits hall
Hats	Cannot be worn in the visits hall with the exception being religious head wear, which will be subject to searching as per HMP Birmingham searching policy.
Accessories	Gloves, scarves, shawls and ties are not allowed in the visits hall
Hooded tops	Cannot be worn in the visits hall
Skirts/Shorts	Must be knee length when standing, regardless of whether or not leggings or tights are worn
Dresses	Must be knee length when standing, regardless of whether or not leggings or tights are worn, and must be sufficient to cover both breasts and the midriff area and must not be see through. Cleavage must be appropriately covered
Tops	Must be sufficient to cover both breasts and the midriff area and must not be see through. Cleavage must be appropriately covered
Trousers/jeans	Trousers & jeans with rips/tears are not permitted in the visits hall
Sports logos	Clothing displaying offensive patterns/logos/language /sports team or country will not be allowed
Behaviour	Inappropriate behaviour is defined as any behaviour that may present a risk to the security of the establishment or behaviour that is deemed indecent. All visitors and prisoners need to be aware that inappropriate physical interaction is prohibited and in some cases it is a criminal act. For example <ul style="list-style-type: none"> • Prolonged intimate kissing • Caressing of another person's torso or lower region • Physical exposure by either party of their chest , breasts or genitals

- **VISITS DURING THE PANDEMIC** 1 per calendar month (reviewed on a regular basis)

You will receive a phone call the day before clarifying the added rules

You will need to complete a questionnaire and sign it stating your status regarding Covid

You will have your temperature checked with a hand held device

You will need to sanitize or wash your hands when requested

You must adhere to all social distance requests and floor markings

You will wear a mask at all times whilst in the prison and visitors' centre

Be prepared to queue outside the visit centre maintaining social distancing as you will only enter the visit centre in groups of 3 at the start of the booking in time

Allocated day and times for each wing

- **EX PRISONERS**

All visitors both male & female wishing to visit the establishment who all are ex-offenders, on license or subject to HDC tag **MUST** apply in writing to the director for permission to visit (all prisons/areas)

Visits Governor

HMP Birmingham

Winson Green Road Birmingham

B184AS

- **VISITING TIMES**

Halow staff will inform you of days and times available to book and requirements to visit

- **EMAIL A PRISONER**

www.emailaprisoner.com

- **SENDING MONEY IN**

www.gov.uk/send-prisoner-money

- **PRISONERS PERSONAL PROPERTY**

Due to current Covid restrictions property is not being allowed into the prison .You can put money onto the prisoners account and he can purchase clothes via the kiosk on trusted sites.

- **FAMILY SUPPORT**

We have a dedicated family support worker based in the visit centre contactable on 0121 598 8050

- **ZERO TOLERANCE TO VERBAL OR PHYSICAL ABUSE**